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**Parent Declaration**

* Refunds are at the Camp Director’s discretion for unexpected events (e.g. bereavement, injury).
* Campers must follow all rules. Serious breaches may result in dismissal without refund and charges for transport or damages.
* Personal information is collected to care for your child and used only for camp-related communication, emergencies, and admin.
* Living Springs may decline registrations if a child may pose a risk to themselves or others.
* We are not liable for incidents where full disclosure (e.g. behavioural issues) was not provided.
* Staff are not responsible for harm caused by campers acting recklessly or outside camp rules.
* Campers must be symptom-free from vomiting or diarrhoea for 48 hours before camp. If vomiting occurs at camp, the child must leave for 24 hours unless a clear cause is known.
* All medication must be handed to the Camp Nurse **in original packaging**. Staff administering medication are first aid certified.
* I consent to staff administering my child’s medication and using Paracetamol/Panadol if needed.
* In emergencies, if I or emergency contacts can’t be reached, I authorize staff to act in my child’s best interest and accept any resulting costs.

Photography & Promotion

* I consent to photos/videos of my child being taken during camp for use in Living Springs promotions (e.g. website, social media, brochures).
  + Images will be securely stored and used only as stated.
  + My child’s name will not be published without separate consent.
  + I can withdraw consent at any time by contacting Living Springs.

Activities & Transport

* I authorize my child to participate in adventure activities under Living Springs’ Safety Management System.
* I authorize off-site trips with transport by licensed drivers aged 21+.

Drop-off & Pick-up

* Parents/caregivers must sign children in/out. Notify us in advance of any alternate pick-up arrangements.

Complaints Process

1. Contact the Kids Camp Director (verbal or written).
2. If unresolved, escalate in writing to the Camp Administrator (response within 1 week).
3. Still unresolved? Escalate to the Operations Manager (response within 1 week).
4. If unsatisfied, contact the Ministry of Social Development.